Afternoon/evening care may be a good time to assist residents with technology to help them stay connected:
- Skype
- Face Time
- Online classes
- Activities/games on-line, i.e., solitaire, etc.
- Other “online” activities provided by the state/city/towns

When entering a resident room, bundle duties to decrease the risk of exposure.

- Train direct care staff to be a "Universal Caregiver" and assist with:
  - Light housekeeping
  - Inventorying essential supplies, i.e., Kleenex, etc.
  - Checking closets for clothing needs/laundry
  - Restocking soap dispenser and paper towels
  - Providing hand sanitizer at the bedside
  - Asking the resident if they need anything

- When serving meals or using hydration carts:
  - Assess vital signs and change in condition
  - Include extra ice water, hand wipes, etc.
  - Engage the resident in conversation
  - Stock carts with items such as crossword puzzles, books on tape, or magazines/books

Can we consolidate services to limit the number of times we enter a resident’s room?

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