COVID-19
Care Efficiency

HealthCap
RISK MANAGEMENT & INSURANCE

Bundling Tasks

Can we consolidate services to limit the number of times we enter a resident's room?

When entering a resident room, bundle duties to decrease the risk of exposure.

Train direct care staff to be a *Universal Caregiver* and assist with:

- Light housekeeping
- Inventorying essential supplies, i.e., Kleenex, etc.
- Checking closets for clothing needs/laundry
- Restocking soap dispenser and paper towels
- Providing hand sanitizer at the bedside
- Asking the resident if they need anything

Afternoon/evening care may be a good time to assist residents with technology to help them stay connected:

- Skype
- Face Time
- Online classes
- Activities/games on-line, i.e., solitaire, etc.
- Other "online" activities provided by the state/city/towns

When *serving meals* or *using hydration carts*:

- Assess vital signs and change in condition
- Include extra ice water, hand wipes, etc.
- Engage the resident in conversation
- Stock carts with items such as crossword puzzles, books on tape, or magazines/books